

## Variety Wigs Grant - Guidelines

At Variety – the Children’s Charity, we support children who have experienced permanent hair loss due to conditions such as Alopecia or other medical conditions, by helping them access a wig that restores confidence and a sense of self.

Specialised wigs can be very costly and need replacing every few years, placing significant pressure on families. Through our Wigs Grant, Variety can provide up to \$5,000 towards the cost of a human or synthetic hair wig to help make this support more accessible.

Families are welcome to choose a wig supplier that best suits their child’s needs, and we also encourage checking with your GP or specialist about any available government subsidies in your state.

Please note, applications are managed nationally through our Variety office in NSW.

### Am I eligible?

To be eligible for a Variety Wig Grant, applicants must meet the following:

- Be aged between 4 and 18 years
- Live in Australia, including temporary visa holders and refugees
- Have a diagnosis of permanent hair loss (e.g. Alopecia Areata) confirmed by a qualified medical professional

Your gross household income needs to be \$100,000 or less per year

- This includes all money earned and/or received by the household for parents or carers like wages, Centrelink, child support, or income from property or investments.

If you are reapplying for a Wig grant

- Previous recipients can reapply 24 months after the date on their outcome letter
- Unsuccessful applicants may reapply 12 months after the date on their outcome letter

### What we can't support

The following are not eligible under the Wigs Grant:

- Human hair wigs for temporary hair loss conditions
- We can only pay for wigs that are purchased after your application is approved
- Servicing, maintenance, or ongoing care of wigs



## How do I apply?

All applications are managed nationally through Variety NSW and can be completed online via their website.

1. Click the “Apply Now” button to access the application portal
2. Create an account or log in and complete the online application form
3. Upload all required supporting documents (such as medical confirmation, government grant application and quotes)
4. If a government wig subsidy is available in your state, you need to apply for this first before seeking support from Variety to cover the gap in cost.
5. Submit your application for review
6. Applications can take up to 6 weeks to be reviewed
7. Make sure all documents are ready before submitting to avoid delays

## What do I need to apply?

### What you’ll need (quick checklist):

- ✓ Medical letter (diagnosis)
- ✓ Income documents (for each parent/carer)
- ✓ Quote for the wig

### 1. Medical Letter (Diagnosis)

- A letter from your child’s doctor or paediatrician confirming their diagnosis
- This must be dated within the last 12 months

### 2. Household Income

Please provide **one of the following for each parent or carer** financially responsible for the child:

- **Centrelink:** Most recent Centrelink Income Statement (if applicable)
- **If you are working:** Your two most recent payslips showing your annual income
- **Not working:** The last 3 months of bank statements

### 3. Quote for the Wig

- A quote from your chosen supplier
- Must be less than 3 months old





### What happens next?

- Our Kids Support Team will assess your application
- Eligible applications are shared with our Grants Committee, who meet each month to carefully consider requests and decide which grants we're able to fund
- You'll receive an outcome by email within 4–6 weeks

If your application is approved

- Your outcome letter will outline the details of your grant and next steps
- Including how to upload your tax invoice directly to Variety NSW/ACT payment portal so Variety can pay your supplier directly.

If your application is not successful

- While we carefully consider every application, we are not always able to fund every request
- Unsuccessful applicants are welcome to reapply after 12 months

### We love to hear how you're going

After you have received your wig, we'll send you a short survey to see how things are going and understand the impact the wig has had for your child.

You're also very welcome (but not required) to share any updates about your child's progress, wellbeing or achievements. If you'd like to share an update, you can email us anytime at [kidssupport@variety NSW.org.au](mailto:kidssupport@variety NSW.org.au)

### Have a question or need help?

If you require further information, please don't hesitate to contact the Kids Support Team at [kidssupport@variety NSW.org.au](mailto:kidssupport@variety NSW.org.au)

